

CASE STUDY

J9 IM/IT R&D IT SUPPORT SERVICES

DEFENSE HEALTH AGENCY

THE PROBLEM:

J9 sought to optimize Information Management/Information Technology (IM/IT) Research and Development outcomes and related patient care. The organization required high-performing IT development and support services to ensure timely distribution of the latest R&D and educational information for Psychological Health and Traumatic Brain Injury (TBI)-related patient care.

THE SOLUTION:

Applying Agile techniques, Octo provided specialized technical expertise to **support the J9 IM/IT's CIO in cybersecurity, information systems operations**, enclave desktop support, mobile technology services, infrastructure services, and information systems development and modernization.

THE BENEFITS:

Octo Agile software development, project prioritization techniques, and robust program management methods **improved information distribution, modernized their system, and reduced operational and computing costs.**

KEY TAKEAWAYS



Octo **established the first Integrated Master Schedule and ATO [HIPAA] for J9 IM/IT**, supported with project planning, execution, sustainment, and a secure DoD network environment, facilitating integration of new CoEs.



Octo helped design, develop, test and implement **10+ full major website deployment projects a year.**



We continue to **support the operations and security of 27 physical and virtual servers required to support 600+ end users.**

CAPABILITIES SHOWN:



Agile
DevSecOps



Artificial
Intelligence



Cyber